
От: Air France Customer Care <airfrance-klm@connect-passengers.com>
Отправлено: 19 ноября 2012 г. 05:38
Кому: KABANOV ALEXANDER <CUSTOMER@RAMBLER.RU>
Тема: Your Air France flight on 11/18/2012



Dear Sir, ALEXANDER,

We are sorry that your flight on 11/18/2012 was delayed. Please accept our sincere apologies for any inconvenience this may have caused.

The situation you encountered was not in line with the high levels of service we aim to provide. We assure you that we are constantly working to improve flight punctuality.

We hope that your next flight with us will fully meet your expectations.

Yours sincerely,

Air France Customer Care.

To receive real-time flight information on your mobile phone, please indicate your mobile phone number when you book your ticket or ensure that this number is included in your Flying Blue contact information.

Please do not reply to this e-mail. If you wish to contact your local Customer Care department, please go to the Contact us section of our website at www.airfrance.com. If you no longer wish to receive this type of communication from AIR FRANCE, [please click here](#).

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