

## Alexander K

---

**От:** Air France Customer Satisfaction <AF\_CS@tns-survey.com>  
**Отправлено:** 4 декабря 2013 г. 16:11  
**Кому:** ale@rambler.ru  
**Тема:** Please evaluate your Air France flight

**AIRFRANCE** 

---

Dear Mr. / Mrs. Alexander,

We would like to thank you for choosing Air France for your flight AF7432 from Paris, Orly (ORY) to Clermont-Ferrand, Auvergne (CFE) on 12/03/2013. Customer satisfaction is central in our organisation, which is why we are keen to invite you to share your opinion with us.

Evaluating your experience with Air France should take about 10-12 minutes. We appreciate your time in this. It may well be that you have been invited to fill in our Customer Satisfaction Survey for a previous flight, but your new evaluation since this helps us to continuously improve customer experience.

To start the survey, please click [here](#).

If the flight details above are incorrect, please correct them in the survey. The survey will be available until 12/11/2013.

This survey is being conducted on behalf of Air France by independent research agency TNS NIPO. Click [here](#) to contact TNS NIPO for questions regarding this survey. If you wish to contact Air France about other topics not covered by or related to this survey, please click [here](#).

Thank you for your time and cooperation.

Yours sincerely,  
TNS NIPO, on behalf of Air France Customer Insight

---

If you no longer wish to receive flight evaluation invitations from Air France and TNS NIPO, please click [here](#).

---

