

Alex Kab

От: eBay <eBay@reply1.ebay.com>
Отправлено: 9 сентября 2014 г. 23:24
Кому: alex@ler.ru
Тема: Dear Alex, we're sorry.



Dear Alex,

For a time on Wednesday, September 3, some users experienced issues when visiting eBay. We acted quickly when the disruption began shortly before 10:00 AM PDT, and the issue was fixed for most users within two hours.

Please know that we are continuing to work hard to build additional safeguards into the maintenance process to prevent future incidents.

Our top priority is to deliver an excellent experience to our buyers and sellers and we deeply regret any inconvenience this interruption may have caused.

As always, we value your membership in the eBay community—and we thank you.

Sincerely,
Steve Boehm
Senior Vice President, Global Customer Experience



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