Alexander Kabanov

OT: PayPal <cs_surveys@paypal-customerfeedback.com>

Отправлено: 30 января 2014 г. 0:17

Кому:

Тема: Your recent conversation with PayPal

PayPal*

Dear Alex,

As part of PayPal's commitment to excellence, we invite you to share your experience about your interaction with us on January 27, 2014.

We place great value on your time, so this survey should take less than 5 minutes to complete. All feedback in addition to other information collected will be used in accordance with PayPal's Privacy Policy. Survey answers may be tied back to respondents. In the survey, you will have the opportunity to opt out from being contacted regarding feedback.

Please visit the following website to complete the survey. Simply click on the web address below (or copy and paste the link into your browser):

https://www.paypal-customerfeedback.com/?ckcp47mzznzbxnx&lng=en US

We appreciate your participation and look forward to hearing from you.

John McCabe
Senior Vice President
Customer Service and Operations

Please do not "Reply" to this invitation.

For technical assistance, should you have any problems accessing or completing the survey, please e-mail Medallia, our partner in this process, at <u>Technical Support</u>.

If you prefer to be excluded from future surveys and survey correspondence, please go to: Opt Out.

Please do NOT forward this email to others. You have been given a unique URL with which to take the survey. The system accepts only one response for each unique URL.

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